

HOW CAN WE HELP?



Rico's Savings Club App¹ Frequently Asked Questions

What is Rico's Savings Club App?

A free mobile app for iOS or Android devices (mobile & tablet) that teaches children ages 2 to 12 simple money concepts. Adults download from the app store (Apple or Google) to install Rico's Savings Club on a smartphone or tablet.

Who would use Rico's Savings Club App?

Anyone with kids in their life! Rico's Savings Club can be used by parents, grandparents, aunts, uncles, and educators.

How do people find Rico's Savings Club App?

If they have an iPhone, iPod or iPad, they search for Rico's Savings Club or TNB in the Apple App Store. If they have an Android phone or tablet, then search the Google Play app store.

Is it safe for kids?

Yes, absolutely! No identifying information is ever asked of the child. The adult in his/her life completes a one-time registration process right from within the app and oversees the entire process.

Are my kids going to be able to see my account balances or move money around?

Rico's Savings Club App does not link directly to the accounts at TNB or other financial institution. It acts as a virtual piggy bank. No real money changes hands with the app.

Since the app is free, is it filled with ads and sales messages?

Games are safe with positive messages and no soliciting.

Is there a cost to families for using the app?

No. We are investing in future customers by providing Rico's Savings Club App FREE of charge.

Can non-members use Rico's Savings Club App?

Yes! It is a great community outreach and inexpensive brand touch point, so please tell everyone you know about it.

Is Rico's Savings Club App available on a desktop?

We are working towards a desktop version in 2020, more information will be coming in the next 12 months.

What if we need assistance with the app?

Please email: customerservice@texasnational.com or call 1-855-862-1920

1. Mobile carrier message and data rates may apply.